

QUESTIONS & ANSWERS

PARENTS – What to do if...	Action required	Return to Happy Days when...
...my child has Covid-19 symptoms	Do not send the child to Happy Days Contact Happy Days to inform us Your child must self-isolate in line with the latest NHS guidelines Your child must get a test Inform Happy Days of the test results	...the test comes back negative OR after period of Self-Isolation
...my child tests positive for Covid-19	Do not send the child to Happy Days Contact Happy Days to inform us Your child must self-isolate in line with the latest NHS guidelines Inform Happy Days of the test results	...after period of Self-Isolation
...my child test negative for Covid-19	Contact Happy Days to inform us and discuss when your child can return (same day /next day)	...as agreed with Happy Days
...my child is ill with symptoms not linked to Covid-19	Do not send the child to Happy Days Contact Happy Days to inform us and discuss when your child can return	...after the last bout of sickness
...someone in my house has Covid-19 symptoms OR ...someone in my house tests positive for Covid-19	That person should self-isolate, get a test and follow NHS guidelines on self-isolation. Contact Happy Days to inform us of the situation Your child can attend Happy Days as long as they have no symptoms Your child must get a PCR test Inform Happy Days of the test results	...your child has no symptoms, or the test comes back negative
...NHS Test & Trace has identified a member of the household as a close contact of somebody with Covid-19	That person should self-isolate, get a test and follow NHS guidelines on self-isolation. Contact Happy Days to inform us of the situation Your child can attend Happy Days provided they have no symptoms Your child must get a PCR test Inform Happy Days of the test results	...your child has no symptoms, or the test comes back negative
...My family, including child, has travelled back from Ireland, Channel Islands or Isle of Man	You do not need to take any COVID-19 tests	

	<p>You do not need to complete any documentation</p> <p>You do not need to quarantine</p> <p>If your child has any COVID-19 symptoms follow the appropriate advice above</p>	
<p>...my family, including child has travelled back from, or been in a GREEN list country 10 days prior to returning</p>	<p>Take a Covid-19 test 3 days before you travel back to England, only travel if the test result is negative. Book and pay for a Day 2 Covid-19 test to be taken after arrival in England Take test on day 2 after arrival in England You do not need to quarantine unless the test result is positive</p> <p>Children:</p> <p>Of all ages do not have to quarantine</p> <p>Aged 4 and under do not need to take any tests</p> <p>Aged 5-10 do not have to take a pre departure test but are required to take a test on day 2 after arrival</p> <p>Aged 11-17 must take the pre departure test and the day 2 after arrival test.</p> <p>Please inform Happy Days that your child has travelled back from a GREEN list country</p> <p>Children can attend Happy Days provided they do not have any symptoms or a positive test result</p>	
<p>...my family, including child has travelled back from, or been in an AMBER list country 10 days prior to returning</p>	<p>Take a Covid-19 test 3 days before you travel back to England, only travel if the test result is negative.</p> <p>If you are fully vaccinated: Take test on day 2 after arrival in England, children aged 4 and under do not need to take this test You do not need to quarantine unless the test result is positive</p> <p>If you are NOT fully vaccinated:</p>	

	<p>Quarantine on arrival home Follow the appropriate government guidelines on quarantine and testing.</p> <p>Children: Of all ages do not have to quarantine Aged 4 and under do not need to take any tests Aged 5-10 do not have to take a pre departure test but are required to take a test on day 2 after arrival</p> <p>Aged 11-17 must take the pre departure test and the day 2 after arrival test. Please inform Happy Days that your child has travelled back from an AMBER list country Children can attend Happy Days provided they do not have any symptoms or a positive test result</p>	
<p>...my family, including child has travelled back from, or been in a RED list country 10 days prior to returning</p>	<p>Quarantine for 10 days in a managed quarantine hotel (the day you arrive in England counts as day 0) Take a COVID-19 test on or before day 2 and on or after day 8 Follow the appropriate government guidelines Inform Happy Days that your child has returned from a RED list country Children can attend Happy Days after completion of the quarantine period</p>	

HAPPY DAYS – Will take the following actions if...	Action required	Return to Happy Days when...
...your child arrives with suspected Covid-19 symptoms	<p>Happy Days staff member will refuse entry to the child</p> <p>The parent will be asked to take the child home and follow all NHS guidelines regarding self isolation</p> <p>The child should take a Covid-19 test</p> <p>Keep Happy Days updated about the child's ongoing health</p>	...the test comes back negative OR after period of Self-Isolation
... your child develops suspected Covid-19 symptoms during the day	<p>The child's parents will be contacted and asked to come and collect the child</p> <p>The child will be isolated in the quiet room, with an open window for additional ventilation</p> <p>The responsible staff member should wear PPE.</p> <p>When the child is collected the room will be closed and left unvisited for 72 hrs after which the room will be deep cleaned.</p> <p>After the child has been collected the member of staff will change their clothes before returning to work.</p> <p>The child should take a Covid-19 test and follow all NHS self-isolation guidelines</p> <p>Keep Happy Days updated about the child's ongoing health</p>	...the test comes back negative OR after period of Self-Isolation
...a member of staff develops suspected Covid-19 symptoms during the day	<p>The staff member should return home immediately</p> <p>They should take a Covid -19 test and follow all NHS self-isolation guidelines</p> <p>Keep Happy Days updated about their ongoing health</p>	...the test comes back negative OR after period of Self-Isolation
...NHS Test and Trace identifies a member of staff as a close contact of somebody with Covid-19	<p>The staff member should follow the latest NHS guidelines on self-isolation</p> <p>If the member return home immediately</p> <p>They should take a Covid -19 test and follow all NHS self-isolation guidelines</p> <p>Keep Happy Days updated about their ongoing health</p>	
...a member of staff tests positive for Covid-19	<p>The member of staff will stay at home and self-isolate in line with the latest NHS guideline.</p> <p>Contact Happy Days to inform us</p>	...after period of Self-Isolation
Follow Level 1 – Normal Operational	When <3 positive cases of Covid-19 are recorded within the last 10	...procedures at Level 1 will be considered as

Practices as detailed in the Matrix document	<p>working days at a specific Happy Days facility</p> <p>This applies to children & staff who test positive AND were present in the same Happy Days facility less than 72 hrs prior to receiving the test result</p>	the normal operating practice until any escalation occurs.
Escalate to Level 2 – Additional Operational Practices	<p>When 3 positive cases of Covid-19 are recorded within the last 10 working days</p> <p>This applies to children & staff who test positive AND were present in the same Happy Days facility less than 72 hrs prior to receiving the test</p>	...revised procedures at Level 2 will be implemented at the latest by the following morning after recording of the 3rd case
Escalate to Level 3 – Additional Operational Practices	<p>When 6 positive cases of Covid-19 are recorded within the last 10 working days</p> <p>This applies to children & staff who test positive AND were present in the same Happy Days facility less than 72 hrs prior to receiving the test</p>	...revised procedures at Level 3 will be implemented at the latest by the following morning after recording of the 6th case
Escalate to Level 4 – Additional Operational Practices	<p>In the event that a local outbreak occurs</p> <p>This potentially applies to cases at Happy Days or other local areas such as the adjacent primary schools</p> <p>All relevant local authorities will be involved in coordinating the appropriate action plans in such a case</p> <p>In the event that we have a local outbreak of Covid-19 associated with Happy Days, we may need to close if advised to do so by the local Health Protection Team in order to limit the spread of the virus.</p> <p>If Happy Days needs to close, the manager will notify parents or carers as soon as possible. The manager will also inform the local Early Years or Childcare service as well as other relevant parties, e.g., feeder schools, other users of shared premises, etc. The manager will also notify Ofsted of the closure.</p>	...actions will be implemented immediately, and all parents will be kept informed